



The Energy Connector

Issue #11

The Energy CU Winter Online Survey is ready!

We have 10 questions for you that can be answered by researching The Energy Credit Union Ltd. website . This quiz will be available from November 26, 2011- February 25, 2012. Please fill out your first and last name if you want a chance to win! The member with the most correct answers will win a \$75 Bon Appétit gift card. In the event of a tie, first place finishers will be entered into a draw. Odds of winning depend on the number of entries received.

Winner will be required to submit, or have a digital image of them captured by authorized credit union staff personnel for use in promotions and newsletters etc.



Making the full switch to a credit union has never made more sense!

After the headlines made by the Occupy Wall Street movement, many Canadians decided to make a Credit Union their primary financial provider. Maybe you have thought about making the move too, but just didn't know where to begin. We've made it easier than ever, with forms available online and friendly, knowledgeable staff to assist you every step of the way. The switch to a financial institution, who puts people before profits, can be seamless and painless. The Energy Credit Union is a full service financial institution and we reward loyalty. Most members who use us as their primary financial institution qualify for free transactions... without monthly fees and charges. Give our offices a call at 416-542-2522 to find out exactly how you can energize your banking.

**WESTERN
UNION**

Energy CU members can send funds from person to person through Western Union. Contact us for more details at 416-542-2522.

**Best keep yourself clean and bright; you are the window through which you see the world.-
George Bernard Shaw**

Eco-Tip

When replacing hard to reach light bulbs, such as exterior porch lights, switch to energy efficient compact florescent bulbs. You won't have to change them for up to seven years!

Excerpt from <http://www.ec.gc.ca/sce-ccw/default.asp?lang=En&n=5499C60D-1>

We would like to thank all of our members for their patience with recent service interruptions caused by Toronto Hydro maintenance.

Whenever possible we try to give our valued members notice of possible upcoming disruptions, and we work diligently to correct any issues that may arise. Sometimes this means on-call staff must come in after hours to bring the system up or if necessary, call in the appropriate professionals to get the issue resolved. As always, if you are having difficulties with any of our products or services please, contact us directly so we can solve your problem!

**Keep your eyes peeled for the We-Save winners to be announced December 16th.
Please see our website and blog for updates!**

We are pleased to announce that our partner Qtrade Investor was recently rated the #1 online brokerage in Canada for the **sixth year in a row** by *The Globe and Mail* in their annual review. *The Globe and Mail* rating is a broad-based review that covers every area of the client experience from trading technology, tools and research, fees and commissions, account information, website security to innovations. This sixth consecutive #1 ranking is an astounding achievement, and reinforces why Qtrade Investor is the solution for our members' online brokerage needs. Qtrade Investor's dedication to placing the needs of our members first has been critical to their success.



**Ranked #1
Online Brokerage
in Canada**

- The Globe And Mail



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Get to know us

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