

the TEUCU connector

July 2008



Up, Up and Away!
Members can get 4.285%
on all new 3 Year Term
and RRSP Deposits!*

Some conditions apply. Please call TEUCU at 416-542-2522.

Generosity is
giving more than
you can, and
pride is taking
less than you
need.
-Khalil Gibran

**ATTENTION
MEMBERS!**
Life Investors
Insurance Company
of America has
changed its name.
The company's name
is now Canadian
Premier Life
Insurance Company.

No Junk Mail Please!

Did you know that you can stop unwanted admail and help the environment at the same time? You can help the environment through the Consumer Choice Program from Canada Post. This service allows you to opt out of receiving Unaddressed admail delivered by Canada Post. Simply attach a sign to your mailbox stating "No Junk Mail Please!" and your Canada Post letter carrier will discontinue delivering unaddressed admail to your mailbox!

For more information please visit Canada Post's website at <http://www.canadapost.ca/corporate/about/green/consumer/participate-e.asp>

TEUCU now offers 10 year Level Term Life Insurance to our members!

- Premiums stay the same for the duration of the term.
- No medical questionnaire upon renewal.
- Provided through Canadian Premier Life Insurance Company
- TEUCU Members only.
- Give your family peace of mind.
- \$5,000.00-\$500,000.00 Coverage (additional coverage available).

This is great for families who want specific coverage for needs that will change over time. Term life insurance allows you to have the affordability you need today with the flexibility you may need in the future. Call our offices for more details at 416-542-2522.



Congratulations! Another TEUCU member is a winner!

Congratulations to Edwin Samuel, the latest winner in the TEUCU family. Edwin was the lucky winner of an iPod Shuffle courtesy of The Personal Home and Auto Insurance. Edwin filled out his ballot during TEUCU's On-site visit to Toronto Hydro's Monogram and Belfield locations. Remember to fill out our online survey (at www.teucu.com), if you would like a chance to be a winner. By filling out this survey you will be entered into a draw for a chance to win one of two \$25 gift certificates for M&M Meat Shops. Odds of winning depend on the number of entries received. For more information please give us a call at 416-542-2522, check us out online at www.teucu.com or visit either of our two locations 14 Carlton Street or 500 Commissioners Street.

Staff

Diane Kocet

A.C.U.I.C., B.A., AMP
General Manager

Dahlia DaCosta

AMP, Operations Supervisor/
Compliance Officer

Sharon Joseph

Deposit Portfolio Officer/
Privacy Officer

Beth Wallace

Banking Support Service
Representative/
Deputy Privacy Officer

Nicole Lake

F.C.U.I.C., Member Relations/
Marketing Operations Coordinator

Mark McDonald

F.C.U.I.C., AMP
Loan Officer/Technical Support

Liana Crimi

Member Service Representative

Reina Picana

MSR - Co-op Student

Pia Aronel

MSR - Co-op Student

Aneliza Peniero

MSR-Co-op Student

Jimmy Phuong

MSR-Co-op Student

Head Office

14 Carlton Street
Toronto, Ontario
M5B 1K5

Service Centre

500 Commissioners Street
Toronto, Ontario
M1M 3N7

Phone: 416-542-2522

Fax H/O 416-542-2735

Fax S/C 416-542-2631

E-mail: teucu@teucu.com

TelephoneTeller - 416-465-
8251

Toll Free - 1-866-222-0630

www.teucu.com

www.urbanvault.ca

Phishing - How to protect your personal information!

As scam artists become more sophisticated, so do their phishing email messages and pop-up windows. They often include official-looking logos from real organizations and other identifying information taken directly from legitimate websites. To make phishing emails look even more legitimate, the scam-artists may place a link in them that appears to go to a legitimate website, but actually takes you to a phony scam site or possibly a pop-up window that looks exactly like the official site. These copy cat sites are also called spoofed sites. Once you are at one of these spoofed sites, you might unwittingly send personal information to the con-artists.

Here are a few phrases to look for if you think an email message is a phishing scam:

"Verify your account." - Businesses should not ask you to send passwords, login names, Social Insurance Numbers, or other personal information through email.

"If you don't respond in 48 hours, your account will be closed." - These messages convey a sense of urgency so that you will respond immediately without thinking. Phishing email messages might even claim that your response is required because your account might have been compromised.

"Dear valued customer." - Phishing emails are usually sent in bulk and often don't contain your first or last name.

"Click on the link below to gain access to your account." - HTML-formatted messages can contain links or forms that you fill out just as you'd fill out a form on a website. The links that you are urged to click may contain all or part of a real company's name and are usually "masked", meaning that the link you see does not send you to that address but somewhere different, usually a phony website. At TEUCU we care about our members and their security. If you receive a suspicious email or a pop-up window asking you to verify or submit confidential or personal information such as your account number, PIN, password do not respond and do not click on any of the links provided. Please contact us immediately at 416-542-2522 and forward any suspicious emails to us at security@teucu.com. For more information on how to protect yourself against scams and other fraud please visit our website at www.teucu.com and click on "Member Alerts".



TEUCU Eco-Tips

Don't forget to clean your light bulbs
(while the power is off).

Dust build up can reduce the light
intensity by 25%!

<http://www.arbourshop.com/eco-tips.php>



Hi Everyone,

My name is Aneliza Peniero and I am currently enrolled in the Business Administration Accounting Program at Centennial College. My first co-op work term with TEUCU has been a great experience. Working with the team has been a great opportunity. I thank them so much for my development and for being patient as I learn the real work. Earning a wealthy knowledge and having a great experience with TEUCU will truly prepare me with my future career. Both staff and members make me feel so welcome. I am so glad to be here and I look forward to meeting you all!

Aneliza.