



The Energy Connector

Issue #30

Connecting with family for nearly 75 years!

With the recent mergers and the many new faces we are seeing in our membership, we wanted to give our members a chance to meet their credit union family! Combined, our staff have over 110 years of experience meeting the needs Energy Credit Union members. This doesn't include the many years some have spent in the credit union industry outside of our little family! With our fast paced delivery of products and services, it is no longer necessary to come into a physical branch when much of your day to day banking can be done through online banking, email or via telephone. With this in mind, over the next few months, we'd like to introduce (or re-introduce you) to our staff!

Marylyn (Beth) Wallace

This year marks a milestone of 25 years that our Wealth and Estate Coordinator, Beth Wallace, has been serving members with a smile. Since starting with the Energy CU, Beth has had the pleasure of serving many Energy CU members, and now she meets the needs of their children and grandchildren! Here are a few facts about Beth you may not know:



Nickname: My friends call me Beth.

My Hometown: Toronto, Ontario.

I started at the Energy CU on: June 20, 1988.

My favourite part of my job is: Helping members.

My Hobbies: Reading, baking, cooking.

The thing I most enjoy doing is: Cooking for family gatherings.

My idea of a perfect Saturday is: Going to St. Lawrence Market, selecting fresh ingredients and cooking a great meal for my family.

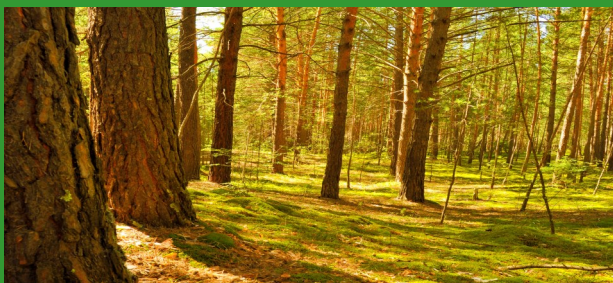
Flip and Save!

For those members who use their Debit card frequently, you may want to consider a TECU Flip and Save account. The Flip and Save will round your POS (point of sale) transactions up to the nearest \$1, \$5 or \$10 and then direct the funds into your new Flip and Save Account. If you would like to sign up for this awesome product, just visit our website under applications and sign up there or give our offices a call and our friendly staff can make sure you are all set. This is a great way to save small amounts of money that quickly add up!



Attention members!

Please make sure you are aware of how to make your account qualify for free transactions! We audit our accounts on an ongoing basis so make sure you aren't surprised needlessly! For more information please contact our offices at 416-542-2522 or visit our website!



Eco-tip - When buying wooden fencing and garden furniture, consider whether the wood is from a well-managed forest. Deforestation is a serious problem in some areas of the world, leading to loss of topsoil and flooding, among other problems.

<http://www.ec.gc.ca/eco/default.asp?lang=En&n=5499600-1>

Head Office

14 Carlton Street
Toronto, Ontario M5B 1K5
Fax 416-542-2735

Service Centre

500 Commissioners Street
Toronto, Ontario M1M 3N7
Fax 416-542-2631

Gerdau Branch

(Restricted Access)
1801 Hopkins Street South
Whitby, Ontario L1N 5T1
FAX: 905-668-2807

Southlake Branch (in Medical Arts

Building at 581 Davis Drive)
596 Davis Drive
Newmarket, Ontario L3Y 2P9
Fax: 905-953-5490

Transportation Branch

1070 Botanical Drive 2nd Floor
Burlington ON L7T1V2
Fax: 289-337-1860

Phone:

Local: 416-542-2522
Gerdau: 905-668-8811 ext 2329
Southlake: 905-895-4521 ext 2503
Transportation: 289-337-1850
Toll Free: 1-888-942-2522

E-mail:

mail@theenergycu.com

Telephone Teller

Local: 416-465-8251
Toll Free: 1-866-222-0630

Member Security:

security@theenergycu.com

www.theenergycu.com
www.urbanvault.com

6 Reasons your recurring deposits should be automatic:

- **Reliable** - Your payment will always be on time, and you can start using the money and earning interest right away.
- **Secure** - There's no risk that your paper cheque will be lost, stolen or damaged.
- **Confidential** - There's no paper cheque, your personal information such as address, earnings or other sensitive information are private.
- **Convenient** - If you're sick, on vacation or travelling, you will still get your payment automatically.
- **Saves time** - You no longer have to wait for the mail and then make your way to a branch or ATM location to deposit your cheque.
- **Environmentally friendly** - Use less paper, help save our forests.

Employer Direct Deposit, Pension Direct Deposit, Production Bonus Direct Deposit, CRA Tax Returns, GST/HST, Universal Child Care Benefit (UCCB), CPP plus more! If you'd like to have direct deposits into your Energy CU account and need more information, please ask us how!

**"Listen to the mustn'ts,
child. Listen to the
don'ts. Listen to the
shouldn'ts, the impossi-
bles, the won'ts. Listen
to the never haves, then
listen close to me.
Anything can happen,
child. Anything can be."
—Shel Silverstein**

Personal Growth is a never ending journey.

Apply today for the Energy Essentials Life Skills Grant. Visit us online at www.theenergycu.com or give our offices a call at 416-542-2522 or toll free at 1-888-942-2522. **Deadline for applications submission is August 12, 2013.**

Get to know us

Diane Kocet AMP, A.C.U.I.C, B.A. Chief Executive Officer

Dahlia Da Costa AMP Operations Manager/ Compliance, Complaints and Security Officer

Beth Wallace Wealth and Estate Services Coordinator

Nicole Lake F.C.U.I.C. Marketing Operations and Member Relations Coordinator/ Privacy Officer/ Newsletter Editor

Mark McDonald AMP, F.C.U.I.C. Financial Services Manager/Technical Support, Health and Safety Representative

Liana Crimi Member Service Officer/ Clearing Administrator

Charmaine Coy AMP Financial Services Administrator/Deputy Privacy Officer

Gosha Kosakowska CGA Finance and Risk Officer

Madura Sivapatham B.A. Accounting Administration Representative/Member Service, Deputy Compliance Officer

Martin Grubb Member Service Representative (Volunteer)

Cori Andrade Branch Manager 1

Ross Holland Consultant

James Clairmont Consultant

Georgia Bailey Consultant

Diana Donohue Member Service Representative

