



The Energy Connector

Issue #22

On the Right Track and Moving Forward

It is with great pleasure that we announce that on October 11th, 2012, the members of the Canadian Transportation Employees Credit Union Limited (CTECU) voted and unanimously approved the resolution to merge with The Energy Credit Union. For the past 62 years, CTECU has proudly served the members of VIA Rail, Canadian National Railway Employees (CN), Kingsway Transport and Brewers Retail in Kitchener. The credit union is slightly less than 1 million in asset size with approximately 400 members and operates out of Burlington Ontario. The transaction is scheduled to close on October 31, 2012.

We welcome our new members to our growing family and we are very excited about this new collaboration. Our partnership further strengthens our financial position and presents a significant opportunity to bring our service to the next level. We are proud of our unparalleled commitment and long-standing reputation for superior member value. We will continue to provide all our members innovative solutions and high quality products and services accessible through multiple convenient channels. And now, our members have the benefit of an additional branch located within close proximity to the Botanical Gardens in Burlington, Ontario!

We are committed to moving forward, to further develop member solutions while providing the enhanced services our members have come to expect. As we celebrate our 75th anniversary in 2013, know that we are moving forward and on the right track!

Sincerely,

Joseph Bonello, Board Chair

Diane Kocet, CEO



Flutter & Buy Bus Trip Friday, December 7th, 2012



Join us for a magical visit to the Butterfly Conservatory in the Energy Credit Union's 2012 Fall/Winter bus trip. Featuring over 2,000 colourful tropical

butterflies floating freely among lush, exotic blossoms and greenery. The self-guided walking tour of the Butterfly Conservatory begins with a short, informative video presentation. After the butterfly conservatory, a buffet Luncheon will be served at the Queen's Landing.

Next, we will motor on to the Canada One Outlets on Lundy's Lane to finish up that last bit of holiday shopping. Leaving the Outlets, we'll head for home! Sound interesting?

Please give our offices a call to book your spot on the bus now! *Space will fill up fast!*

Infinite/Preferred Members can join us for \$75 and Essential Members for \$95.

Please note that this fee is non-refundable.

If you would like to upgrade your membership or book your spot on the trip, call our offices today at 416-542-2522.

Please make sure to specify your pick-up location at the time of payment!



Sign up today!

Email alerts will allow you to know exactly when a transaction occurs to your credit union account. You can set up the parameters and adjust it at any time. Give our offices a quick call if you have any questions or you can visit our website at www.theenergycu.com

Head Office

14 Carlton Street
Toronto, Ontario
M5B 1K5 Fax 416-542-2735

Service Centre

500 Commissioners Street
Toronto, Ontario M1M 3N7
Fax 416-542-2631

Gerdau Branch

(Restricted Access)
1801 Hopkins Street South
Whitby, Ontario L1N 5T1
FAX: 905-668-2807

Southlake Branch (in Medical Arts

Building at 581 Davis Drive)
596 Davis Drive
Newmarket, Ontario L3Y 2P9
Fax: 905-953-5490

Transportation Branch

1070 Botanical Drive 2nd Floor
Burlington ON L7T1V2
Fax: 289-337-1860

Phone:

Local: 416-542-2522
Gerdau: 905-668-8811 ext 2329
Southlake: 905-895-4521 ext 2503
Transportation: 289-337-1850
Toll Free: 1-888-942-2522

E-mail:

mail@theenergycu.com

Telephone Teller

Local: 416-465-8251
Toll Free: 1-866-222-0630

Member Security:

security@theenergycu.com

www.theenergycu.com
www.urbanvault.com

Interac e-Transfers are here!

Want to send money to your child away at university? To a co-worker for the office lottery pool? To a cousin in Halifax for a birthday? To a friend for your share of last night's dinner bill? Your reason for wanting to send funds securely are as individual as you are and now you can do it fast and worry free by using Interac e-transfers and The Energy CU's CyberBanker.

Easier than cheques, more secure than cash, cheaper than a bank draft and no need for finding an envelope and stamps! If you know the recipient's name and email address you can send them funds securely to a Canadian Bank Account. Recipients are notified of transfers via email and can deposit the money immediately through online banking. Even if the recipient doesn't use online banking, for an additional fee, the funds can be deposited into their account within 3 – 5 business days. Sending an Interac e-Transfer costs only \$1.50. Receiving and depositing a transfer using The Energy CU's CyberBanker is free.



If you have any questions please do not hesitate to contact our offices at 416-542-2522 for a quick walk through.

Stocking Stuffer Loan Special

Available at **Prime+3.85%***
Limited time only!

*Annual percentage rates. Cannot be combined with any other specials.
This rate is variable and is subject to change without notice. Membership Required.
PPSA Fees & other exclusions may apply. Variable loan rate based on prime rate of 3.00%+3.85%.



"Life must be lived forwards, but can only be understood backwards." – Søren Kierkegaard

Get to know us

Diane Kocet AMP, A.C.U.I.C, B.A. Chief Executive Officer

Dahlia Da Costa AMP Operations Manager/ Compliance, Complaints and Security Officer

Beth Wallace Wealth and Estate Services Coordinator

Nicole Lake F.C.U.I.C. Marketing Operations and Member Relations Coordinator/ Privacy Officer/ Newsletter Editor

Mark McDonald AMP, F.C.U.I.C. Financial Services Manager/Technical Support, Health and Safety Representative

Liana Crimi Member Service Officer/ Clearing Administrator

Charmaine Coy AMP Financial Services Administrator/Deputy Privacy Officer

Gosha Kosakowska CGA Finance and Risk Officer

Madura Sivapatham B.A. Accounting Administration Representative/Member Service, Deputy Compliance Officer

Martin Grubb Member Service Representative (Volunteer)

Cori Andrade Branch Manager 1

Andrea Mitchell-Gayle Member Service Representative (Contract)

Ross Holland Member Service Representative (Consultant)

James Clairmont Member Service Representative (Consultant)

Georgia Bailey Member Service Representative (Consultant)

